

# Frequently Asked Questions

## How do I get to the Farm?

*Address: 193 Eagle Field Road Port Matilda, PA 16870*

Directions from downtown State College:

1. Head NORTHWEST on N ATHERTON ST/US-322 W Business.
2. Take the I-99 S/US-220 S/US-322 W ramp. 0.3 mi
3. Take the ramp toward PA-550/GRAYS WOODS/WADDLE. 0.4 mi
4. Take the ramp toward PA-550/WADDLE. 0.2 mi
5. Stay STRAIGHT to go onto N ATHERTON ST. 1.4 mi
6. Turn LEFT onto W BUFFALO RUN RD/PA-550 at Exxon Station. 1.6 mi
7. Turn RIGHT onto EAGLE FIELD RD (Portions unpaved). 0.2 mi
8. Turn Left at the mailboxes.

You will see a garage on your right when you pull up. Friday Farm pickups will be in the garage, as well as late pickups.

If you have arranged to come to visit Greenmoore Gardens you may park beyond the garage. Please note that there is an electric fence around our fields. Please take care not to touch and watch small children.

## How do I contact the farm?

### **Email**

[info@greenmooregardens.com](mailto:info@greenmooregardens.com)

*We are able to check email on the go, and from the office. Drop us a line anytime.*

### **Phone**

Office: 814-237-0082

Monday - Friday 9 am - 5 pm

*Please call here for general inquiries and information.*

Sunil our Farm Manager: 412-418-2633

*For communications outside of office hours and for last minute questions or requests.*

## **When and where do I pick up my share?**

*When you become a member you will designate a pick up location from the sites listed below. This location will be where you will pick up your shares for the season. Refer to your pick up spot below for times and directions.*

### **Farm---Fridays 4-7pm**

When you arrive at the farm, you will see a white garage on your right. Feel free to pull up next to the garage and load up your share. Parking is provided just past the garage. ***Please note: The farm house you see on your left is not occupied by farm staff. If you need to find someone, please try the trailer (189 Eagle Field Road) you saw on your left as you came up the drive. Or check out in the field beyond the garage and greenhouse.***

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### **Aaron Plaza--Tuesdays or Fridays 4-7pm**

Webster's Cafe is now closed, but we have made an agreement with the new owner of the shop, and they're happy to have us. We're very grateful for this! Your shares will be located on the deck outside of the former Webster's Cafe.

Address: 434 W. Aaron Drive

From downtown: Take North Atherton to Aaron Drive. Turn left on West Aaron Drive. After the light, take a left into the small shopping plaza.

### **Nature's Pantry--Tuesdays 4-7pm**

Nature's Pantry is now on its second year at this location. Shares will be located on the sidewalk along the driveway.

Address: 2331 Commercial Boulevard

From downtown: Head northeast on 26N/East College Avenue toward Spring Hill Lane. Turn left at Gerald Street. Take the first left onto Commercial Boulevard.

## **North Atherton Farmers' Market--Saturdays 10am-2pm**

We have a stand at the farmers' market and can bring shares prepared on Friday harvest to the market for pickup.

Address: 2615 Green Tech Drive, State College, PA. Home Depot Parking Lot.

From downtown: Head north on Atherton Street. Turn right on Valley Vista Drive. Turn left into Home Depot Parking Lot.

### **What is the procedure for picking up my share?**

*There will be a staff member at your pickup spot the first few pickups to help you get acquainted with the procedure. Please read below for details about your particular share type.*

Full Shares and Biweekly Half Shares: Your shares will be packed in wooden crates lined with burlap. The boxes will not be labeled with your name and it is understood that they are all packaged the same. Sometimes we will have parts of your share in bins, crates, or bags outside of your box (if they are too big, too heavy, too fragile, etc.). There will be a notice or sign about these kinds of things to let you know the quantity to take for your share.

Weekly Half Shares: Your shares will be packed in wax boxes. The boxes will not be labeled with your name and it is understood that they are all packaged the same. Sometimes we will have parts of your share in bins, crates, or bags outside of your box (if they are too big, too heavy, too fragile, etc.). There will be a notice about these kinds of things to let you know the quantity to take for your share.

Extras: We also put items like hot peppers, herbs, and other "extras" on the side as these items are not desired by all of our members. Please take these items if you like them.

Exchange Box: In addition, there will be a crate marked "exchange box" where you can put items you may not like and take items that others may have left.

Other Types of Shares:

***Please note, that we will be working out the details of how these new shares are best distributed as we go along. Please bare with us as we make changes and adjustments for the first few times!***

**Egg Shares** will be delivered with your vegetable shares. You will find cartons of eggs in crates at pickup. There will be a separate checklist for eggs. **Cheese Shares** will be delivered with your vegetable shares. You will be given the opportunity to order the type of cheese you want for your next delivery. You will find your cheese labelled with

your name. Cheese shares will be delivered once a month in vacuum-sealed packages. **Chicken shares** will be picked up separately from your vegetable share. You will be notified about upcoming deliveries, and can pick up at the North Atherton Farmers' Market on Saturdays from 10am-2pm; or at the farm anytime between Saturday at 10am to Monday at 8pm. **Herb Shares** will be delivered with your vegetable shares. You will find packages or bags of herbs in crates or boxes at your pickup.

### **The Checklist**

You will find a checklist at your pickup. All of the share types you are to pick up will be listed by your name. Find your name and check each share type that you are picking up. It is important that you make sure to check your name every time as this is the only way for us to know who picked up and who didn't.

### **Returning the Box**

***It is very important that you bring your box or crate and burlap back every time!! The wax boxes, burlap, and crates are reusable, and must be kept responsibly so as to extend their useful life. A staff member will show you how to break down your wax box so as to keep it in good condition, and how to keep your burlap from staying wet and growing mold.***

Some members understandably find it difficult to remember to bring their box back every time. Many have started to bring their own bags, coolers, or totes to repack their shares to take home. We encourage this option. If you are repacking your share into your containers, please do it out of the way of other people coming to pick up.

### **What do I do if I can't pick up my share?**

If you cannot pick up your share, please let us know ahead of time. You can call or email us up to 2 hours before your normal pickup time starts. We can arrange an alternate pickup time at the farm. At times during the season, we are very limited on space in our walk-in cooler, so please try to be prompt with late pickup. ***This year we will not be labeling late pickup shares with your name.*** Instead the checklist will be posted on the walkin cooler, and it will be understood that you will look for a box that has a current share in it.

You can collect late pick up shares anytime between 8am-8pm daily at the farm. You will see a garage on your right when you pull up to the farm. The door to enter will be unlocked during these hours. However the door knob does not turn, so all you need to do is push the door open. If it is dark when you come, feel to the right of you when you enter for a light switch. Please be careful walking in the garage, things are moved around often, and the floor may be wet. You may not find anyone to assist you. If you

need assistance, please email ahead of time or call Sunil. See above for driving directions and phone number.

### **What if I didn't pick up because of an emergency or I forgot?**

*The policies for off-farm and farm pickups are different. Please refer to the category below to find out what happens if you miss a share without informing us before-hand.*

**Off-Farm Pickups:** We will bring your share back to the farm. Space permitting, we will store your share in the walk-in cooler located in the garage. If there is not sufficient space in the walk-in cooler, your share will be available on a shelf or table in the garage. We require that you pickup your missed share within 24 hours of your normal pickup time. Your share will be donated or used in some way after this time. Please notify us if you are planning on collecting your missed share or not.

**Farm pickups:** Space permitting, we will store your share in the walk-in cooler located in the garage. If there is not sufficient space in the walk-in cooler, your share will be available on a shelf or table in the garage. We will keep farm pick up shares available until the following Monday. Any shares not collected by Monday will be donated. For those of you who regularly pickup late, that is fine, but please be aware that your share may be stored outside of controlled temperatures especially late summer through early fall. We realize that unforeseen events do occur, but please help by calling ahead when possible.

### **Can someone else pick up my share for me?**

Yes, just make sure you explain the general procedure to them, and tell them to check your name off the list.

### **Can I visit the farm?**

Absolutely!! We would be very happy to have you any time that you would like to drop by or call and arrange a more formal tour. It is highly recommended that you make it a point to visit at least once during the season. A benefit of being a CSA member is to experience first-hand the growing of your food, even if it means just walking around the

gardens. We are planning many community events this year and hope you can make it out for those.

If you would like to visit the farm otherwise, you can email us or call to arrange a time that we may show you around. You can also stop by for impromptu visit anytime for a self-guided tour or simply to see what is growing in the fields. If you can't find anyone when you arrive, please call Sunil at 412-418-2633.

### **Can I volunteer at the farm?**

Yes! If you'd like to volunteer, please let us know and we would be happy to arrange that. We are particularly looking for people to help staff farm events and share pickups. Or if you like to pick vegetables, this is the place to come! Once a season, once a month, once a week, we would love to give you the opportunity to connect with your food and other CSA members. Please inquire within!

### **Can I bring my kitchen scraps to be composted?**

Yes! If you would like to bring kitchen scraps for composting, please let us know. We believe it is very important that all organic waste be returned to the soil. When the topsoil of the world is washing and blowing away at the incredible rate of 1"-2" per year, the soil-centered farmer is very worried. Let us know if you're interested, we will tell you about the how and where of bringing kitchen scraps to the farm.

Any more questions? Please don't hesitate to ask us!